



PELICAN PRODUCT WARRANTY STATEMENT

COOLERS

PELICAN LIMITED LIFETIME GUARANTEE OF EXCELLENCE

Pelican Products, Inc. ("Pelican") guarantees its coolers for a lifetime against breakage or defects in workmanship. To the extent permitted by law, Pelican's liability is limited to the cooler and not its contents. This lifetime guarantee does not cover rubber feet, drain plug/spigot, gasket, or other cooler accessories, which Pelican warrants against defects in materials and workmanship for a period of 90 days from the date of purchase. Pelican™ coolers are not intended for the storage or transportation of hazardous substances.

Pelican will either repair or replace any defective cooler or part at our sole option. TO THE EXTENT PERMITTED BY LAW, THE REMEDIES HEREBY PROVIDED SHALL BE THE EXCLUSIVE AND SOLE REMEDY OF THE PURCHASER.

TO THE EXTENT PERMITTED BY LAW: (A) THIS WARRANTY IS IN LIEU OF ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE; AND (B) ALL OTHER IMPLIED WARRANTIES AND ANY LIABILITY NOT BASED UPON CONTRACT ARE HEREBY DISCLAIMED AND EXCLUDED.

TO THE EXTENT PERMITTED BY LAW, IN NO EVENT SHALL PELICAN BE LIABLE FOR ANY INDIRECT, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR SPECIAL DAMAGES, REGARDLESS OF WHETHER A CLAIM FOR SUCH DAMAGES IS BASED ON WARRANTY, CONTRACT, NEGLIGENCE OR OTHERWISE. In no event shall Pelican's liability to the purchaser for damages hereunder exceed the purchase price of the cooler in respect of which damages are claimed.

To make a warranty claim, the purchaser must contact Pelican Products, Inc. at 23215 Early Avenue, Torrance, CA 90505 or csr_warranty@pelican.com, or by calling 1-800-473-5422, extension 5. Any warranty claims shall be made by the purchaser as soon as practicable. The purchaser must obtain a return authorization number from Pelican Customer Service prior to returning any cooler, and is responsible for paying for all warranty freight costs. If Pelican determines that any returned cooler is not defective, within the terms of this warranty, the purchaser shall pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates.

All warranty claims of any nature are barred if the cooler has been altered, damaged or in any way physically changed, or subjected to abuse, misuse, negligence or accident.

Some states and countries do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state and country to country.

Lifetime Guarantee does not cover Roto Molded cases, AALG products, fabric portion of backpacks or smart phone cover accessories. Refer to www.pelican.com/warranty for full details.